



Responses to Questions Received on the Request for Proposal (RFP)

Water Loss Control Technical Assistance Program

(RFP No. WUE2025-002)

August 11, 2025

1. **Question** - Is the TAP provider asked to engage the ratepayers regarding policy changes, implementation, and practices?

Answer – No, there is no ratepayer engagement included in the scope of work. The TAP provider will engage heavily and exclusively with MWDOC and Retail Water Agency (RWA) staff.

2. **Question** – Have member utilities installed temporary or permanent monitoring for leaks or approached the problem by pipe replacement studies, condition assessments, and actual replacement schedules?

Answer - Of the 30 RWAs, one has confirmed that they have fixed leak monitors in a sensitive area of its system. An additional 25 of the RWAs have participated in MWDOC's manual acoustic leak detection surveys.

3. **Question** – How many manhours per week are typical for the assistance to members for auditing practices, conducting audits, and validations would be anticipated?

Answer – Water audit compilation work is seasonal in nature. The current TAP provider spends between 4 and 56 hours per week on audit-related tasks from June through December. MWDOC staff currently perform all validations and will continue to do so. The TAP provider would serve as MWDOC's backup for validations if MWDOC staff were unavailable (e.g., prolonged medical emergency, staff turnover, etc.).